



Community • Quality • Service • Value

June 20, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6); (f)(2) Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for Colton Telephone Company, Study Area Code 532364 pursuant to §54.313 of the Commission's rules.

We are filing this report via the FCC ECFS system.

Please contact me with any questions at:

Phone 503-824-3211
Email steve@coltontel.com

Sincerely,

Steven R. Krogue
General Manager
Colton Telephone Company

Enclosure

Copies to:

Karen Majcher
Vice President High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Designated Recipient
Oregon Public Utility Commission
PO Box 2148
Salem, OR 97308-2148



Community • Quality • Service • Value

COLTON TELEPHONE COMPANY
2012 Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Colton Telephone Company, by Steven R. Krogue its General Manager hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)

47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).

Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with applicable service quality standards as stated in Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities (or your State's equivalent) and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. (See also Page 5)

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR § 54.202(a)(2). (See also Page 4)

Certified by:



Signature

Steven R. Krogue

Printed Name

General Manager

Title

6/20/2012

COLTON TELEPHONE COMPANY
2012 Annual 54.313 Report of High-Cost Recipient

Miscellaneous Information

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year - 0

Colton Telephone Company attempted to provide service to those potential customers by
 N/A

The number of complaints per 1,000 connections in 2011, as reported to the Oregon Public Utility Commission – 0

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Colton Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Colton Telephone Company complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

COLTON TELEPHONE COMPANY
2012 Annual 54.313 Report of High-Cost Recipient

54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

Colton Telephone Company has the following back-up power capabilities:

Switch

Katolight Generator Model D150FPV4
150 Kilowatts with a diesel tank capacity of 550 gallons.
Operation time of 50 hours with a full load.

Subscriber carrier

Nine remote DLC sites each contain the same back-up power capability. Batteries in each site provide at least 8 hours of runtime. Any power outage automatically triggers an alarm for a technician callout. Outside plant crews provide auxiliary generators to each site to maintain power as needed. The generators are 220v, 5000 watt, gasoline powered. The capacity of 6 gallons allows for a runtime of 11 hours at 50% load.

Network Interface Devices (NIDs)

Colton Telephone Company has 956 customers with metallic (copper) connections to the Central Office and Subscriber Carrier sites. These NIDs are powered from the Central Office and the fiber-fed Subscriber Carrier sites.

Ability to reroute traffic around damaged facilities:

Colton Telephone Company currently has 2 OC3 facilities to create a SONET ring on redundant fiber to Molalla Communications and Canby Telephone, This ring carries toll and EAS trunking through Molalla, Canby and off to Centurylink facilities to the toll tandem. Colton Telephone Company also has 2 direct trunks to neighboring Telephone company Beavercreek Cooperative Telephone. These trunks and carry Toll traffic as well as redundant a E911 circuit and SS7 circuit. Colton Telephone also has 2 OC48 facilities to create a SONET Ring to Reliance Connects and Molalla Communications via the WIN Ring (Western Independent Networks).

Capability to manage traffic spikes resulting from emergency situations

Colton Telephone Company has 956 customers, switching capacity of 112,000 concurrent calls and 250,000 busy hour call attempts, and transport capacity for 336 simultaneous calls via outside trunks. Colton Telephone Company takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations.

COLTON TELEPHONE COMPANY
2012 Annual 54.313 Report of High-Cost Recipient

54.313(f)(2) Audited Financial Report

A copy of the 2011 RUS Annual Report for Colton Telephone is attached as a part of this filing.

COLTON TELEPHONE COMPANY
2012 Annual 54.313 Report of High-Cost Recipient

54.313(h) Additional Residential Voice Rate Data
As of June 1, 2012

<u>Voice rate data</u>	<u>Rate</u>
Residential Local Service Rate -	\$16.50
State Subscriber Line Charges	\$ 0.00
State Universal Service Fee	\$ 1.96
Mandatory EAS Charges (1)	<u>\$13.47</u>
Total	\$31.93

(1) EAS, while mandatory, is tariffed at either a flat rate or a per-minute rate. Amounts reported are weighted average EAS revenues.

Rates below the local urban rate floor of \$10.00 in 2011

There are no rates below the local urban floor of \$10.00 in 2011